# Maulana Azad National Urdu University

**Programme: All P.G. Programmes** I Semester Examination, March-2023

Paper: PGEN101AET, Paper Title: Communicative English-I

Time: 2 Hours Total Marks: 35

### Part-A

## Q.1: Study the following statements and mark True or False against each of them.

 $5 \times 1 = 5 \text{ Marks}$ 

- i. Reading is a complex communicative process of receiving and interpreting the written word.
- ii. Techniques for motivating action in a sales letter may include offering an incentive.
- iii. The listener must adopt a careful strategy that enables him/her to understand the lecture.
- iv. Symbolic action is limited to verbal communication.
- v. Communication involves only words.

## Part-B (Short Answer)

Note: Answer any Five (5) of the following questions (100 Words)  $5 \times 4 = 20$  Marks

- 2. Write a brief note on *intensive* and *extensive* reading.
- 3. Briefly comment on *informal communication*.
- 4. Give a short description of *non-verbal* communication.
- 5. Briefly explain the techniques of reading.
- 6. What are the different steps involved in the writing process?
- 7. Write a short note on the importance of listening.
- 8. Briefly comment on 'etiquette'.
- 9. Write a letter to the HoD informing him/her that you are ill and will be absent for a week.

#### Part-B (Essays)

Note: Answer any One (1) of the following questions (250 Words)  $1 \times 10 = 10$  Marks

- 10. Write a detailed essay on the importance of conversation skills.
- 11. Write an email to the hostel warden regarding the bad conditions of your hostel.